

A composite image featuring a bald eagle in the foreground, looking towards the right. The eagle's head is turned, showing its yellow beak and intense yellow eye with a black pupil. It has white feathers on its head and neck and dark brown feathers on its body. The background consists of the horizontal stripes of the United States flag. The top stripe is red, followed by white and blue stripes containing white stars.

# **Single Stock Fund**

## **National Maintenance Management**

# **Objective**

**Objective:** To provide an understanding of National Maintenance Management procedures under Single Stock Fund.

**Standard:** The student will be able to answer questions related to Maintenance Management procedures in a Single Stock Fund environment.



# Topics

- **Setting the Stage**
- **Where we were - ISM**
- **Where we are - NMM**
  - Single Requirement
  - Preparing for Implementation
  - NMM Procedures
  - Roles and Responsibilities
  - EMIS
  - Performance Metrics
- **Where we're going - NMP**

# Setting the Stage

Where we were . . .

## Integrated Sustainment Maintenance

- ✓ regional requirements
- ✓ repair to IRON (applicable TM)
- ✓ repair and return to user

AWCF reimburses SSF sites  
for component repair  
beginning Oct 00

Where we are . .

## National Maintenance Management

- ✓ requirements based on national needs
- ✓ repair to IRON (applicable TM)
- ✓ repair and return to AWCF supply

Accomplished in  
a SSF  
environment

As overhaul standards are developed, they will replace IRON-SOW, and SORs will be certified as capable of repairing to the overhaul standard.

Where we are going .

## National Maintenance Program

- ✓ same as NMM except . . .
- ✓ repair to overhaul standard
- ✓ source of repair certified

# Where We Were

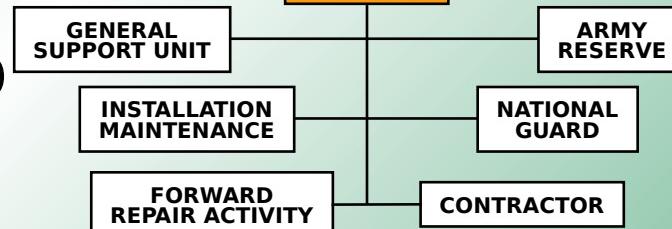
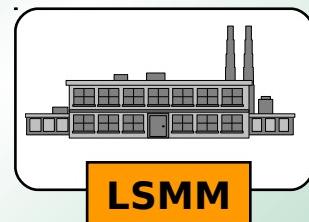
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## ISM CORPORATE BOARD



- The Corporate Board as vehicle for Change.
- MACOMs represented by a voting member on the Corporate Board.
- Army Materiel Command Chaired.

## ISM



Single Point  
of Sale

Maintenance  
Management

# NMM Under SSF

National Focus

- **NMM Definition:**

**Through centralized management, national workloading, and decentralized execution, NMM optimizes the Total Army's sustainment maintenance capability by repairing to national need**

- **Repair decision based on a national requirement computation compiled by manually integrating wholesale and retail data**
- **AWCF owns stocks**
- **Repairs performed to applicable Technical Manual (TM) standards**
- **Repaired item returned to AWCF stock**

# National Maintenance

## Maintenance Business Rules (MBR) for Milestone 1 and 2:

**MBR 1** AWCF-SMA repair is based on national need and is nationally managed.

**MBR 2** Repair of components for stockage in the AWCF SARSS-1 will be managed and funded by AMC/AWCF-SMA.

**MBR 3** AWCF-SMA repair programs will be based on a National Integrated

Requirements Determination and Execution (RD&ES) Process, in coordination with MACOMs and Regional Sustainment

Maintenance

Managers (RSMM)/Theater Sustainment Maintenance Managers (TSMM).

**MBR 4** AMC will program/budget for AWCF-SMA National repair programs

in coordination with the IMMCs.

**MBR 5** To the maximum extent possible, repair programs will be maintained

in the year of execution to ensure stability. However, this must be

balanced with the requirement for solvency of the AWCF-SMA, which may mean item-by-item adjustments are required.

The national manager will make every effort to balance total workload within maintenance activity, as done with the Army depots today, to stabilize current year programs. To the extent possible, turbulence adjustments are made in out-year

# Where We Are

## National Maintenance Management

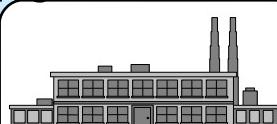
- ✓ repair to national requirement
- ✓ repair to IRON (applicable TM)
- ✓ repair and return to AWCF supply

SEC Army memo May 26, 1998  
"CDR USAMC is the single manager to execute a comprehensive maintenance program..."

**ISM**



**RSMM**



**LSMM**

**GENERAL SUPPORT UNIT**

**INSTALLATION MAINTENANCE**

**FORWARD REPAIR ACTIVITY**

**ARMY RESERVE**

**NATIONAL GUARD**

**CONTRACTOR**

ISM Procedures

- Regional workloading
- Repair & return to customer

Moved from a  
Regional to **National**  
program

**NMM**

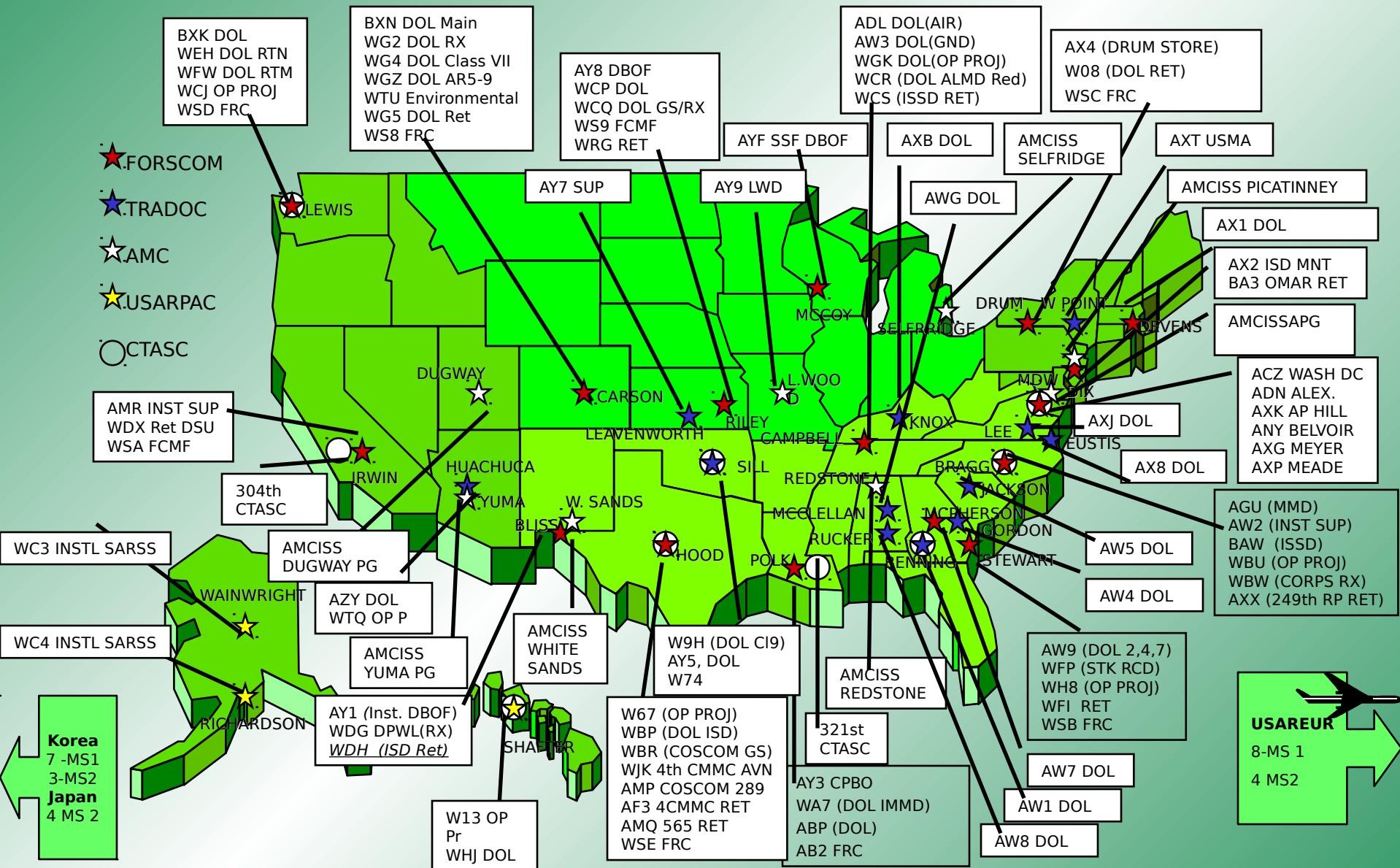
**National Focus**



- Integrated Requirements
- Centralized workload Planning
- National Production, Planning & Control Conference

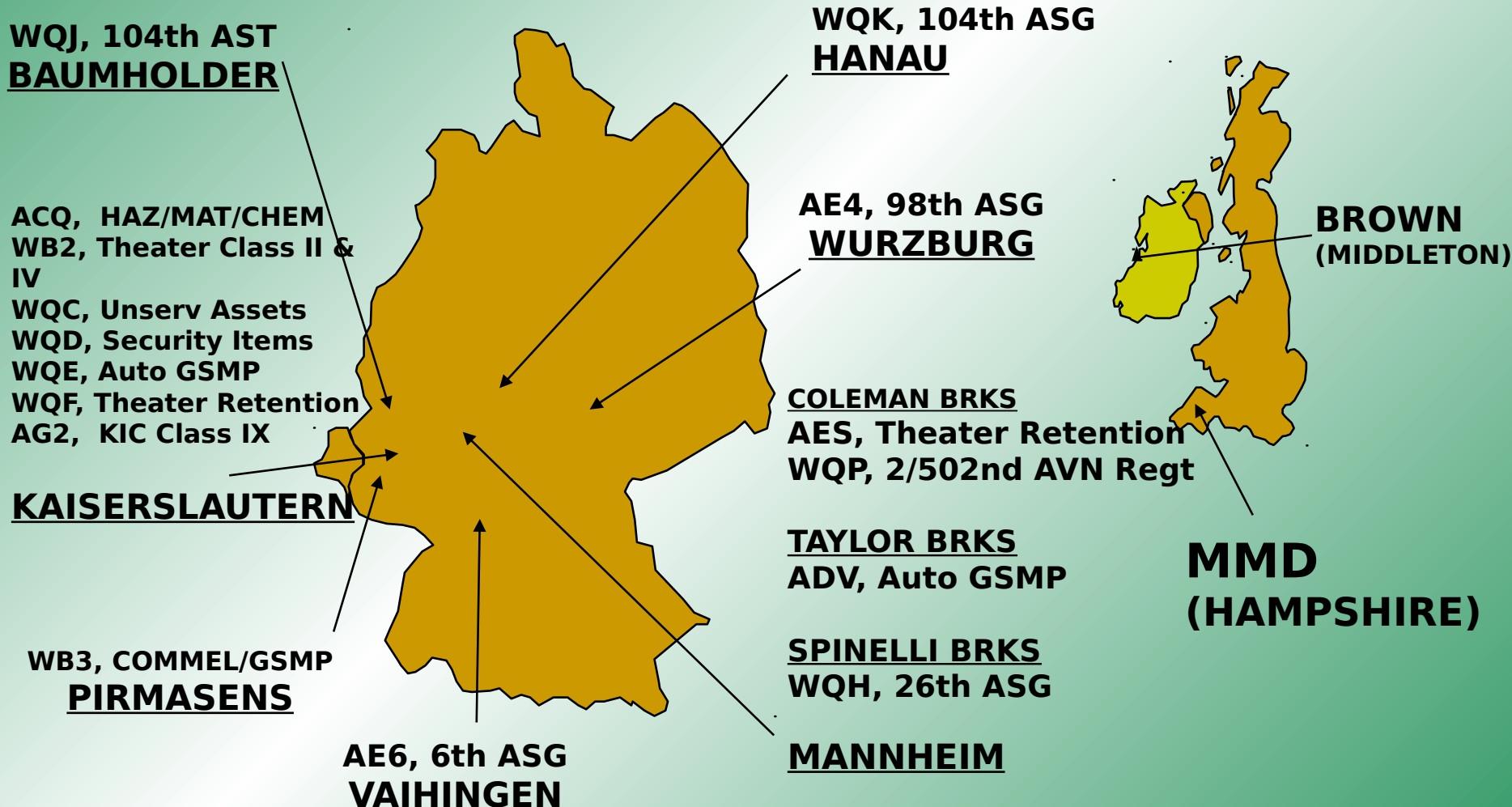
# Where We Are - Supply

## SARSS-1 AND AMCISS SITES

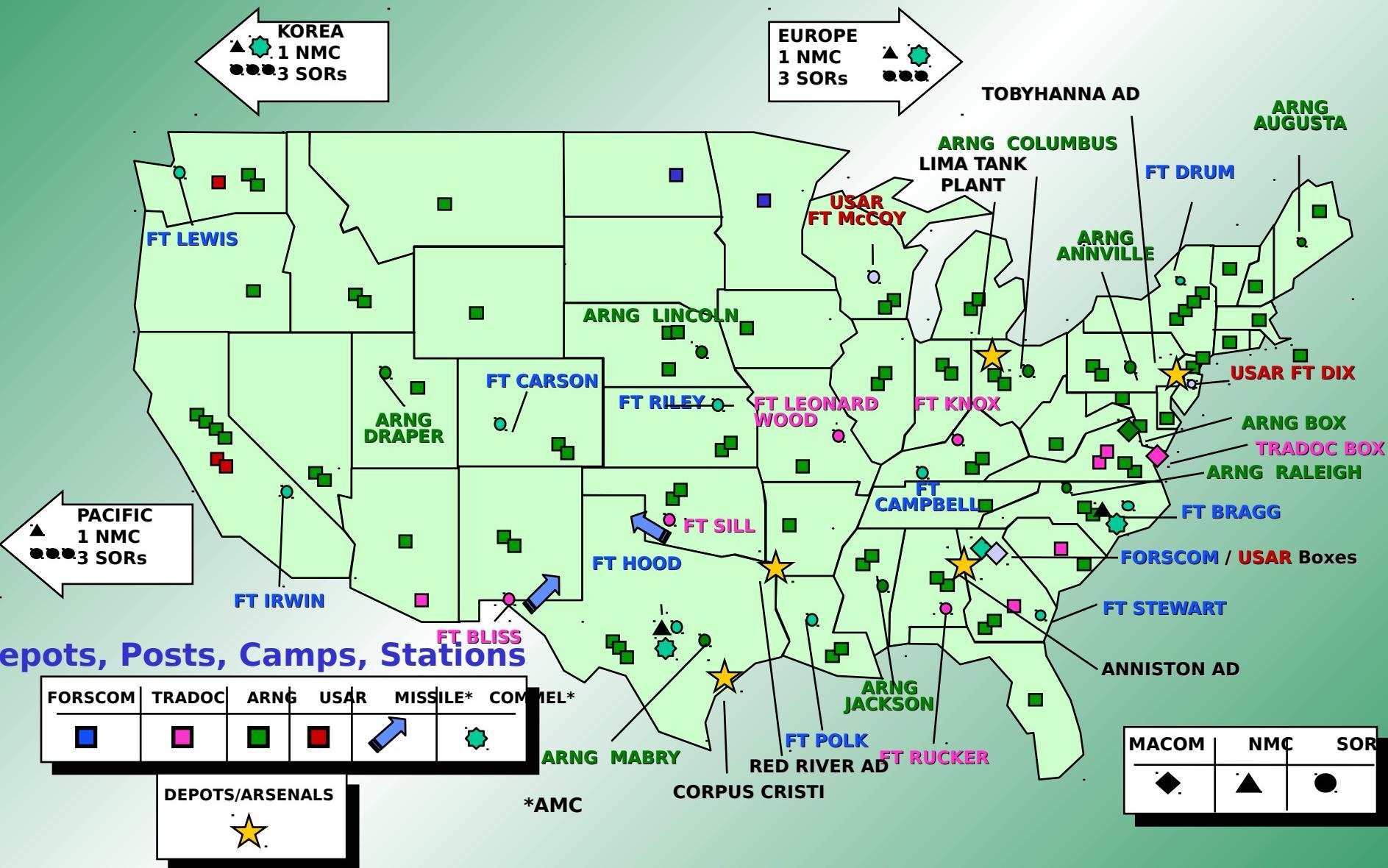


# Where we are - Supply (cont.)

## USAREUR (Sample)



# Where We Are - Maintenance



# Single Requirement



Manually computed  
for FY02 & 03

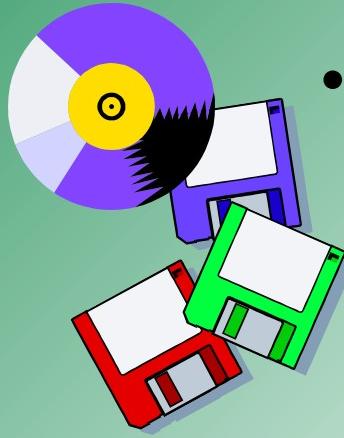
**SINGLE  
NATIONAL  
REQUIREMEN  
T**



## Objectives:

1. Leverage both Repair sources as Primary Source of Supply
2. Repair and Return to National Inventory (AWCF, SMA)

# Preparing for Implementation



- **National Workload Distribution Plan**
  - Identifies components by NSN needed by AY
  - Provides sources of repair
  - Validates Apportionment Year; Awards Budget Year; Identifies Program Year requirements
- **Reporting/ Disposition of unserviceable components**
  - Unserviceable Asset table
  - Reported on the MRF
  - Item manager directs to maintenance

# Maintenance Representative

- Identify and initiate maintenance actions to enhance readiness
- Support Sustainment maintenance planning and programming
- Verify budget forecast data
- Support AWCF financial and management MIPR process
- Communicate priorities and recommend adjustments
- Ensure that quality standards are maintained
- Provide NMP input to ASL review process
- Ensure timely processing of unserviceable repair requests

28  
Spaces

# Maintenance Representative (cont.)

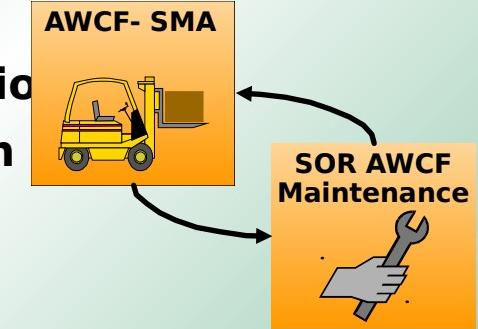
- **Resolve repair parts shortages**
- **Maintain program metrics on cost, quality and performance**
- **Track production schedules for national programs**
- **Analyze EMIS output- recommend process/program changes**
- **Track and provide input to special repair activity initiatives**
- **Oversee installation level input to the maintenance contract database**
- **Identify/validate capital equipment requirements**
- **Advise/assist IMMC on maintenance issues**

# National Maintenance Management Procedures

## Requirement:

Repair unserviceable item generated at SSF installation

Source of Repair (SOR) is on same SSF installation



## Procedures

1. Turn-in unserviceable to SSA
2. Use SARSS 5504 and send unserviceable to SOR, e.g. DOL
3. Notify IMMC NPO if storage reaches 75% of capacity
4. Task CTASC to modify SARSS table, when condition in 3 above is reached
5. Repair unserviceable
6. Pack and crate repaired item
7. Return serviceable item to AWCF-SMA SSA

Case 1

## Roles

1. Unit
2. SSF AWCF-SMA SSA
3. SSF AWCF-SMA SSA
4. NPO
5. SSF AWCF Maintenance
6. SSF AWCF Maintenance\*
7. SSF AWCF Maintenance

Repair and return to  
AWCF-SMA Stock

# National Maintenance Management Procedures (cont.)

## Requirement:

Repair unserviceable item generated at SSF installation -

Source of Repair (SOR) same SSF installation

## Procedures

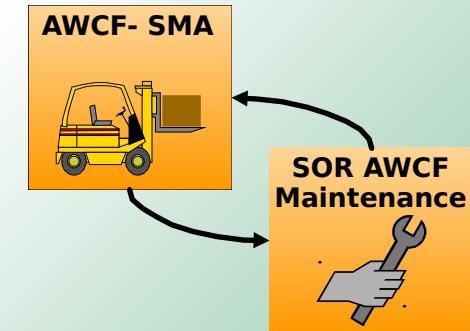
8. Store item pending disposition instructions
9. Issue materiel release order

\* May be done by SSA or Transportation on same installation.

Case 1

## Roles

8. SSF AWCF-SMA SSA
9. IMMC Item Manager



Repair and return to  
AWCF-SMA Stock

# National Maintenance Management Procedures (cont.)

## Requirement:

Repair unserviceable item generated at SSF Installation

SOR is another SSF Installation

## Procedures

1. Turn-in unserviceable to Initial SSA
2. Ship unserviceable via shipping RIC table to SOR SSA
3. Send unserviceable to SOR
4. Repair unserviceable\*
5. Pack and crate repaired item
6. Return serviceable item to AWCF-SMA SSA  
Case 2

## Roles

1. Unit
2. AWCF-SMA SSA
3. SOR AWCF-SMA SSA
4. SOR AWCF Maintenance
5. SOR AWCF Maintenance\*\*
6. SOR AWCF Maintenance



# National Maintenance Management Procedures (cont.)

## Requirement:

Repair unserviceable item generated at SSF

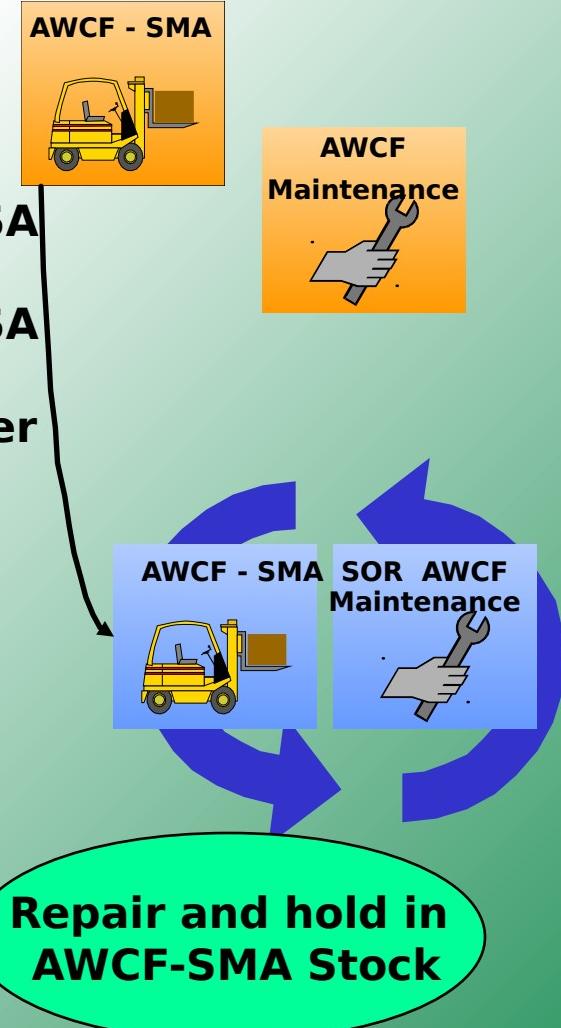
Installation -

## Procedures another SSF Installation

### Roles

7. Store serviceable item pending disposition instructions
8. Notify IMMC & NPO if storage reaches 75% of capacity
9. \* Issue material release order This Station (NRTS) to the SOR installation SSA and report to Item Manager for disposition instructions.

\*\* May be done by SSA or Transportation on same installation.  
Case 2



# National Maintenance Management Procedures (cont.)

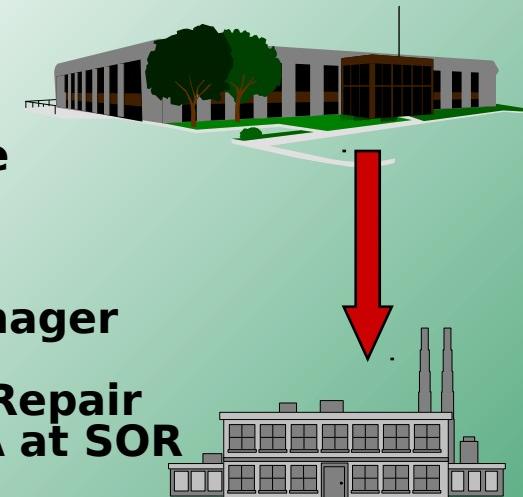
Requirement: IMMC has unserviceable item in need of repair -  
Any Source of Repair (Unforecasted Requirement)

## Procedures

1. IMMC Item Manager identifies requirement
2. Item Manager prepares Statement of Work and sends to NPO
3. NPO sends SOW to AMC field office
4. AMC field office identifies candidate SORs w/capacity
5. NPO evaluates recommendation and determines SOR
6. Item Manager directs unserviceables to designated SOR
7. SOR repairs items IAW SOW
8. SOR sends repaired items to installation AWCF-SMA SSA for storage
9. IMMC Item Manager issues materiel order  
**Case 5**

## Roles

1. IMMC Item Manager
2. IMMC Item Manager
3. NPO
4. AMC field office
5. NPO
6. IMMC Item Manager
7. Any Source of Repair
8. AWCF-SMA SSA at SOR Installation
9. IMMC Item Manager



# NMM Support Peacetime Operations

## AMC HQ



- Provides policy and guidance to AMC MSCs
- Assists MACOMs to enhance RC planning
- Integrates National Repair Programs
- Assists in development, coordination and integration of sustainment maintenance for contingency operations

## AMC Field Offices



Korea



West



East

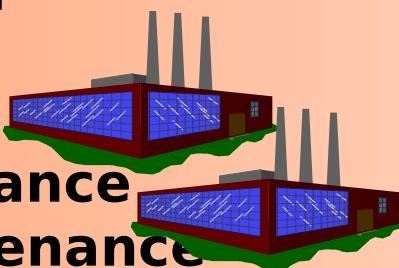


Europe

- Monitors National workload program and conducts periodic metrics review
- Plans for sustainment maintenance support for mobilization and deployments
- Supports the AMC MSCs by augmenting candidate repair lists during the transition of a fully automated requirements determination process

## Sources of Repair

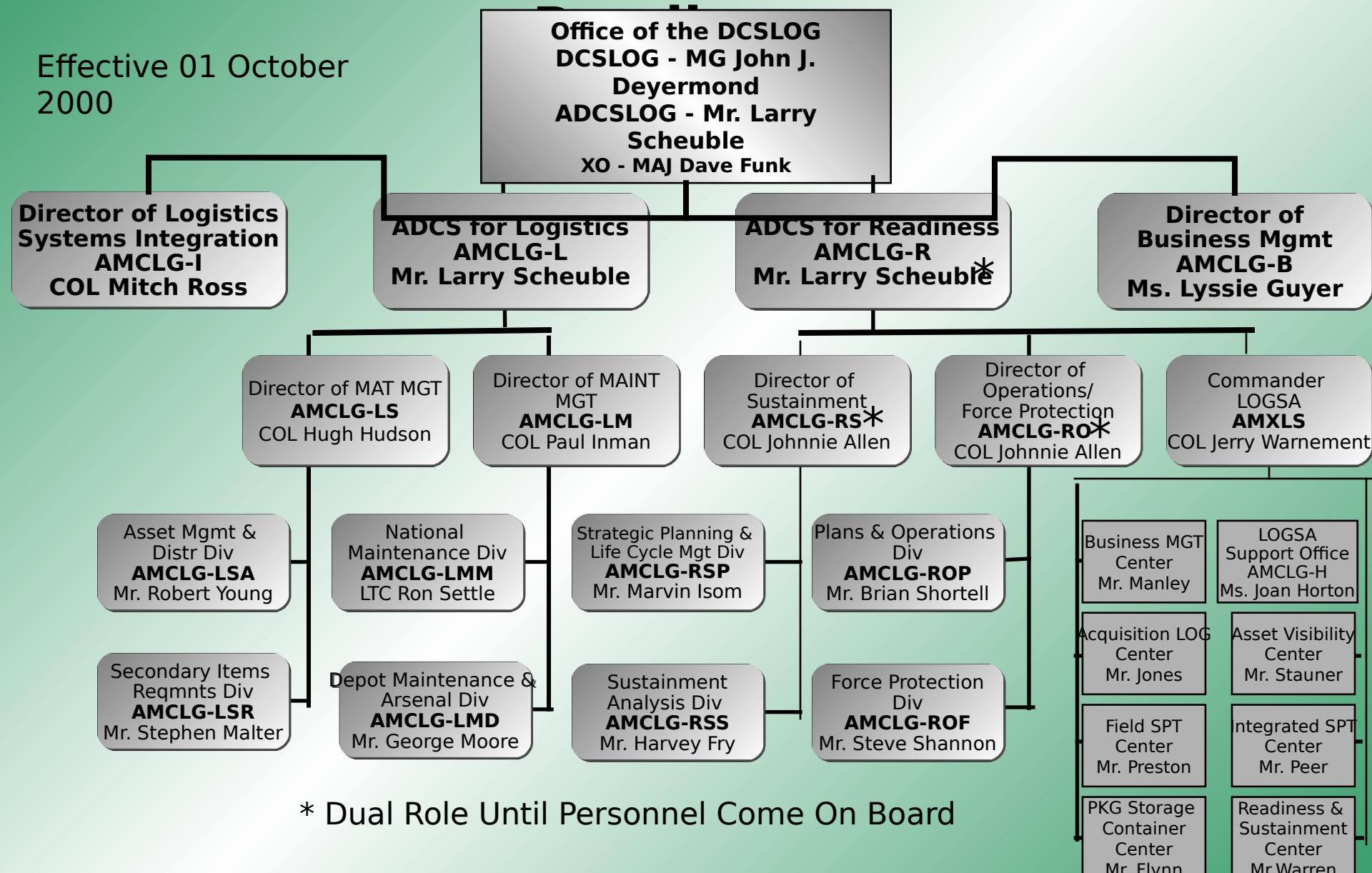
- AWCF Site
- NG
- Div Maintenance
- Corps Maintenance
- Contractor, etc..



- Conducts capability and capacity assessments
- Submits costs estimates for component repair
- Provides sustainment maintenance workload to

# Deputy Chief of Staff for Logistics and

Effective 01 October  
2000



# NMM Support Contingency Operations



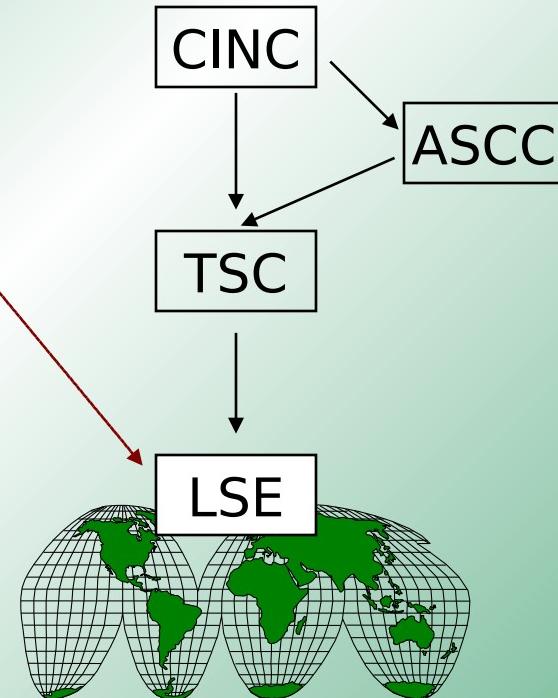
- Provide continuity during mobilization, deployment and SASO

- Battle-roster LSE support structure to augment In-Theater

sustainment capabilities

Expanded back up maintenance support  
may include GS maintenance units,  
FRAs and contractors

Theater Support Command



Single Point of Contact for executing support operations in Theater

- Identifies and sets priorities and tasks for Sustainment Maintenance capabilities
- C<sup>2</sup> of assigned and attached sustainment support units in theater

# AMC Headquarters

- AMC tasked as the “single manager” for AWCF-SMA and National Maintenance Management (NMM)
- AMC established the NPO to implement Single Stock Fund and National Maintenance Management
- Requires the National Maintenance Manager to Workload Army Maintenance infrastructure based on National needs



# **NMM Roles and Responsibilities**

- **NMM provides policy and guidance to the AMC MSC(s) pertaining to implementation of Department of the Army (DA) directed programs**
- **Command and Control of the program is executed by the National Maintenance Division of the Maintenance Directorate**
- **Execution of the program delegated to the AMC MSC(s) working in conjunction with the AMC Field Offices**
- **Sources of Repair execute the selected repair programs**

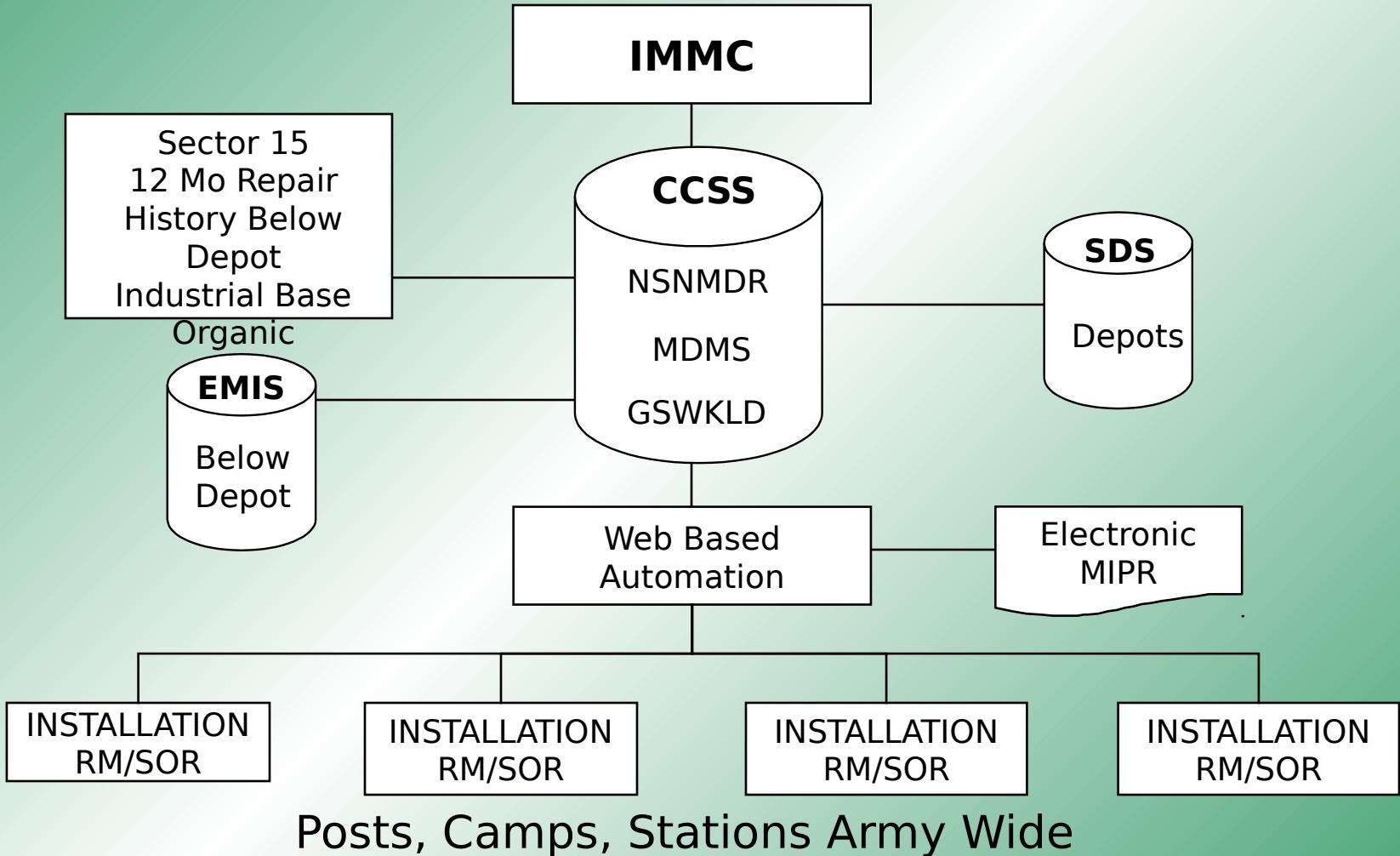
# **AMC MSC Key Roles**

- **Manage national sustainment maintenance programs for their respective commodity items consistent with HQ AMC policy and guidance**
- **Plan, program and execute annual programs to meet Army sustainment requirements for secondary items in coordination with AMC National Maintenance Coordinators in CONUS and OCONUS**
- **Monitor national workload plan execution and conduct periodic metric reviews**

# **AMC MSC Key Roles (cont.)**

- **Process Military Inter-Departmental Purchase Request (MIPR) to reimburse installation**
- **For National Maintenance Program**
  - Develop National Maintenance Repair Standards (NMRS) for materiel repaired and returned to stock
  - Qualify SOR(s) to perform AWCF component repairs to the NMRS

# Workload Management



# **Field Offices Key Roles**

- **Coordinate requirements with NPO, SOR(s), local commanders and regional staff**
- **Support the National Work-loading Program (NWP)**
- **Assist SOR(s) in conducting program reviews**
- **Manage NMM activities within designated regional boundaries**

# Field Offices Key Roles (cont.)

- **Assess capability and capacity of regional maintenance activities**
- **Manage workload of maintenance activities**
- **Perform cost analysis and budget assessments**
- **Monitor line stoppers and coordinate solutions**

# **Sources of Repair Key Roles**

- **Manage work loading of maintenance units, provide maintenance support and backup maintenance support to units in assigned geographic area**
- **Coordinate NMM operations with maintenance, supply, transportation and resource management daily**
- **Conduct work center capability and capacity assessments**
- **Develop local repair programs**

# **Sources of Repair Key Roles (cont.)**

- **Participate in the national workload program by repairing and returning repaired items to stock for the AWCF on a reimbursable basis**
- **Participate in periodic execution reviews of current year program**

**NOTE: Repair and return to stock now**



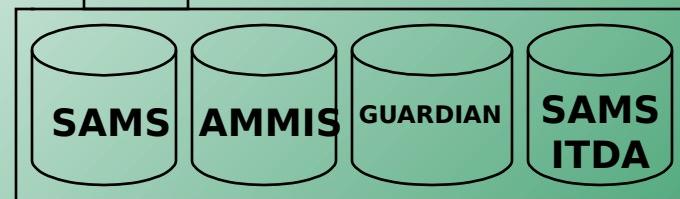
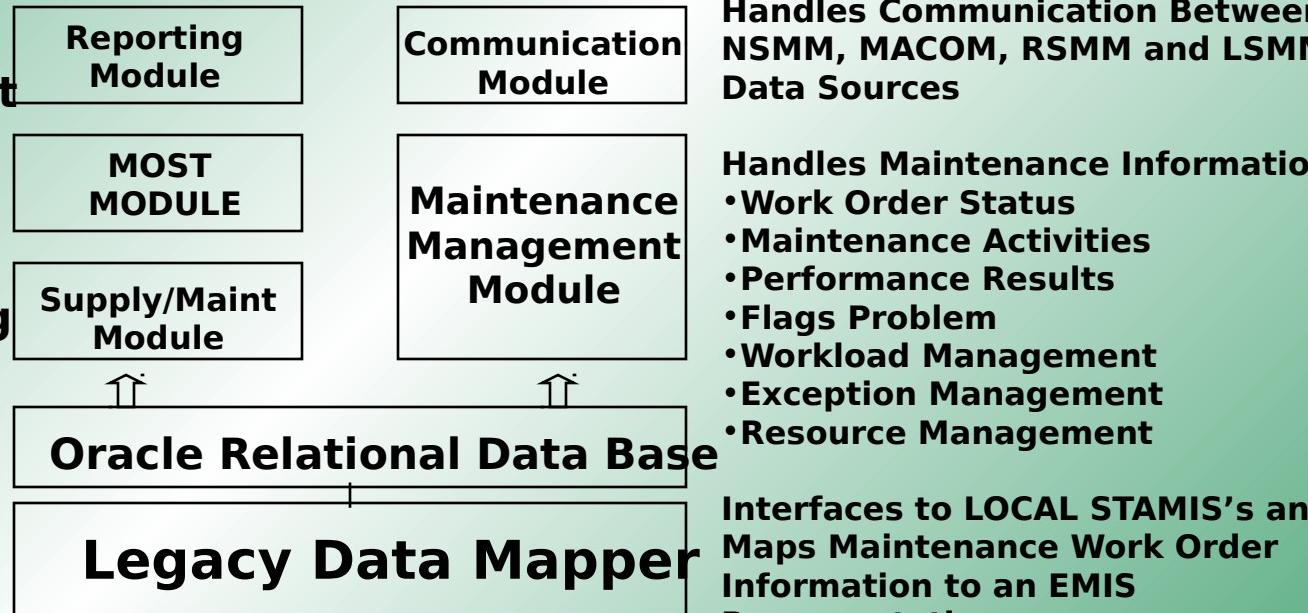
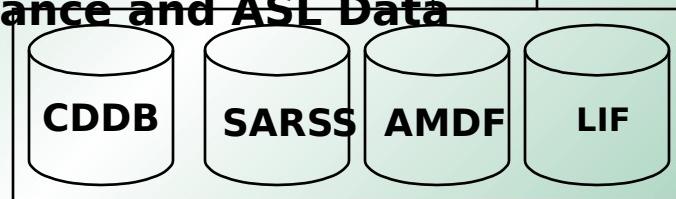
# EMIS Overview

## EXECUTIVE MANAGEMENT INFORMATION SYSTEM

**AD Hoc Query & Report Generator  
Data Browser  
Decision Support Module for Forecasting**

**Supply Application**  
• ABF  
• AMDF  
• Work Order

**Interfaces to SARSS  
Gateway or Local STAMIS for Asset Balance and ASL Data**



# EMIS Overview (cont.)



- Client/Server Architecture
- Uses Oracle Middleware
- Maps Data From Supply/Maintenance Legacy and Non-Legacy Systems
- EMIS is NOT the System of Record
- Data is updated overnight



# EMIS Overview (cont.)

**Oracle Browser**

File Edit Data Query Results Layout Window Help

Untitled1: Query

PARTS\_REQUISED.MA='DOL\_CN'  
START\_DATE BETWEEN '01-OCT-99' AND '30-OCT-99'  
SSC LIKE 'B%'  
AND

S	✓ MA	A
	UIC	A
	DODAAC	A
	POC	A
	PHONE	A
	MRC	A
	STATUS	A
	MH	789
	INSTALL_CD	A
	LSM	A
	FSM	A
	TYPE MAINT SYS	A
	TYPE ACTIVITY	A
	LAST UPDATED	31
	BY WHOM	A

S	✓ PARTS_REQUISED	A
	✓ WON	A
	✓ SUIC	A
	✓ START_DATE	31
	✓ PART NO	A
	IDENT NO CD	A
	✓ MA	A
	✓ DOCNO	A
	✓ STATUS DATE	31
	✓ SSC	A
	✓ ESD	31
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	BY WHOM	A

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	RC	A
	EC	A
	ARI	A
	✓ SOS	A
	RICC	A
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Untitled1: Results

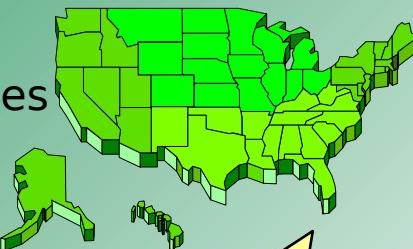
MA	WON	SUIC	START_DATE	PART_NO	SSC	ESD	QTY	REQUISITIONED_DATE	NOMEN	SOS	MATCAT
1 DOL_CN	933678	W0VN11	04-OCT-99	012233572	BA	27-OCT-99	4	26-OCT-99	SWITCH,PROXIMITY	S9E	Q2200
2 DOL_CN	933836	W0VN11	06-OCT-99	012267362	BA	26-OCT-99	1	21-OCT-99	SAFETY WITH LEV	B14	M2264
3 DOL_CN	933840	W0VN11	06-OCT-99	012044375	BA	26-OCT-99	1	25-OCT-99	SEAR	B14	M2264
4 DOL_CN	933984	W0VN11	13-OCT-99	012865760	BB		1	20-OCT-99	PARTS KIT,CLUTCH	AKZ	K22MM
5 DOL_CN	933996	W0VN11	13-OCT-99	012865760	BB	10-JAN-91	1	03-NOV-99	PARTS KIT,CLUTCH	AKZ	K22MM
6 DOL_CN	934122	W0VN11	15-OCT-99	000614650	BM		1	10-DEC-99	NUT,SELF-LOCKING,HE	S9I	T2200
7 DOL_CN	934122	W0VN11	15-OCT-99	001648881	BM		2	10-DEC-99	SEAL,PLAIN ENCASE	S9I	T2200
8 DOL_CN	934122	W0VN11	15-OCT-99	002786567	BM		1	10-DEC-99	RING,LOCK,AUTOMOTIV	S9C	J2200
9 DOL_CN	934122	W0VN11	15-OCT-99	002920520	BM		1	10-DEC-99	SWITCH,SENSITIVE	S9E	Q2200
10 DOL_CN	934122	W0VN11	15-OCT-99	004025376	BM		32	10-DEC-99	BUSHING,NONMETALLIC	S9G	T2200
11 DOL_CN	934122	W0VN11	15-OCT-99	004211277	BM		20	10-DEC-99	HOSE,NONMETALLIC	S9C	J2200
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13 DOL_CN	934122	W0VN11	15-OCT-99	005806283	BM		1	10-DEC-99	FILTER ELEMENT,FLU	S9C	J22NR
14 DOL_CN	934122	W0VN11	15-OCT-99	007817101	BM		1	10-DEC-99	SWITCHES	S9E	Q2200
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17 DOL_CN	934122	W0VN11	15-OCT-99	008094058	BM		1	10-DEC-99	WASHERXFLAT	S9I	T22BK
18 DOL_CN	934122	W0VN11	15-OCT-99	008557478	BM		1	10-DEC-99	RELAY,ELECTROMAGNET	S9E	Q22RD

Start Inbox - Microsoft Exchange Oracle Browser Microsoft PowerPoint - [em...]

8:47 AM

# NMM Distribution by SOS

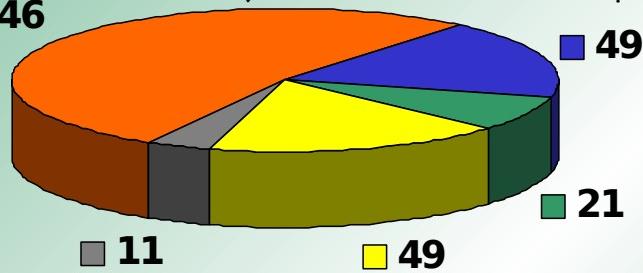
NMM  
AMC Field Offices



PP&C X  
By SOS

TACOM

■ 146



■ 158

■ 86



■ TACOM ■ AMCOM ■ SBCCOM ■ CECOM ■ DLA

276 Lines

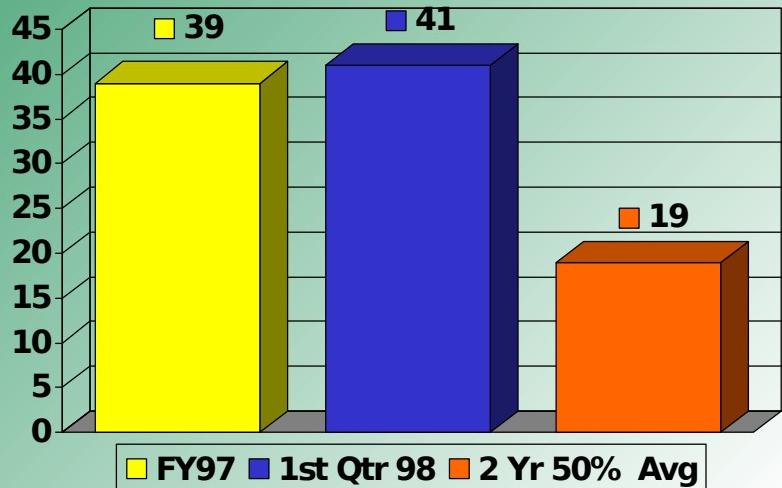
■ TACOM ■ AMCOM ■ CECOM ■ DLA

329 Lines

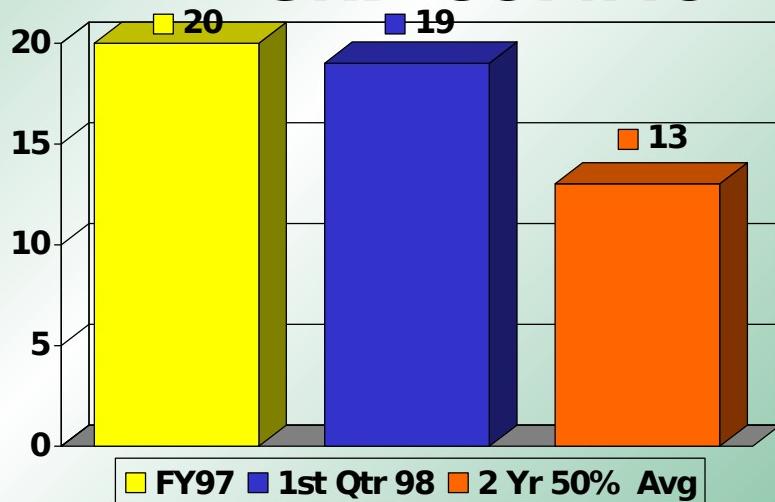
# Mean Time To Repair (MTTR)

Regional Average MTTR

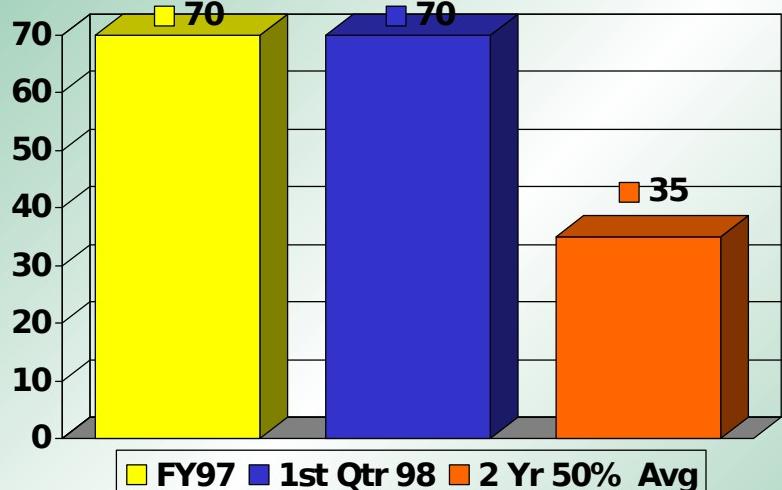
## GRD MISSLE



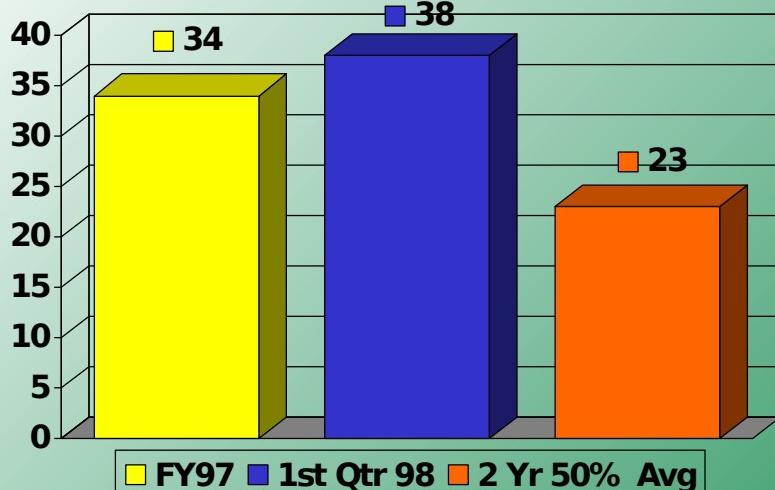
## GRD COMMO



## CBT ENG



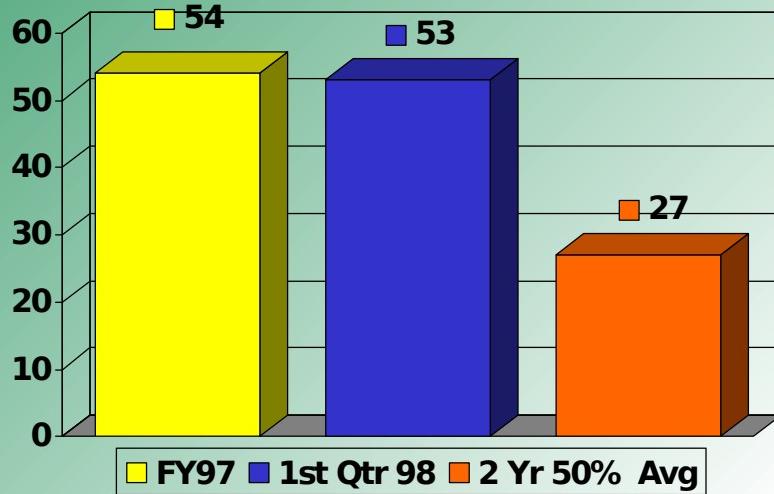
## GEN ENG



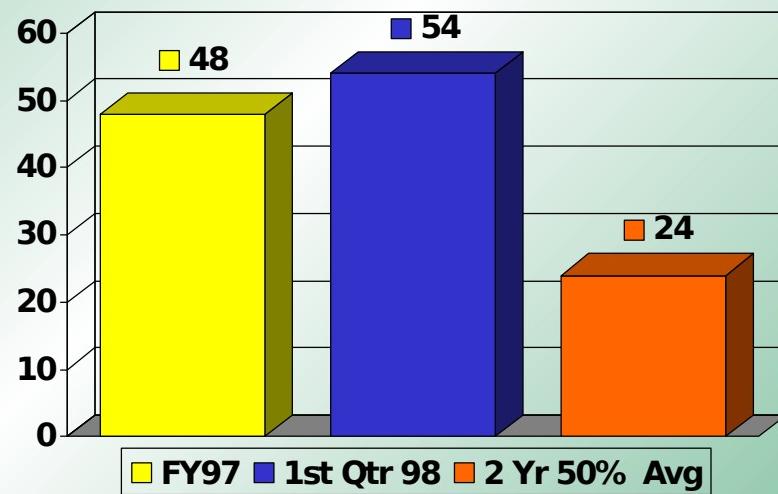
# Turn Around Time (TAT)

Regional Average TAT

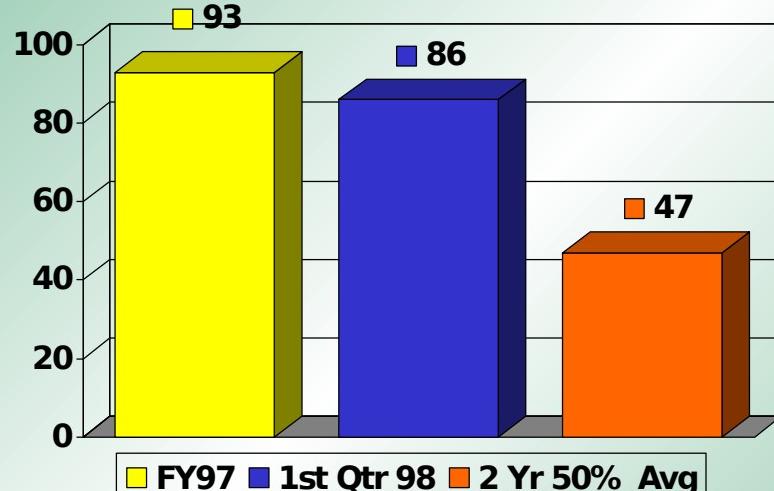
## GRD MISSLE



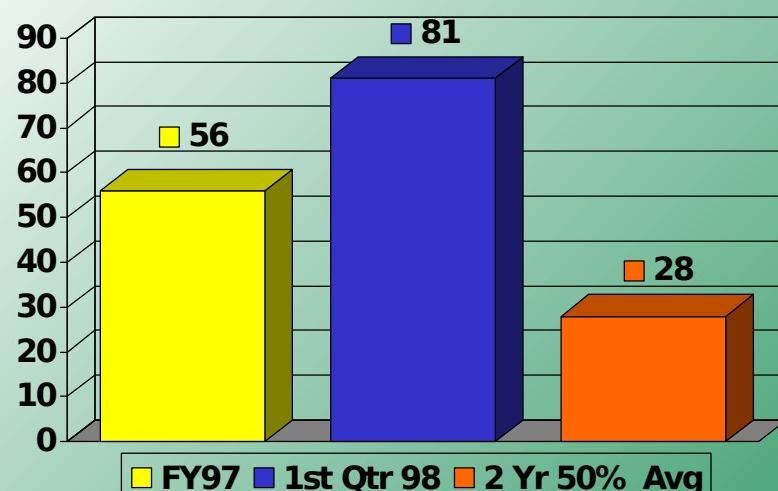
## GRD COMMO



## CBT ENG



## GEN ENG

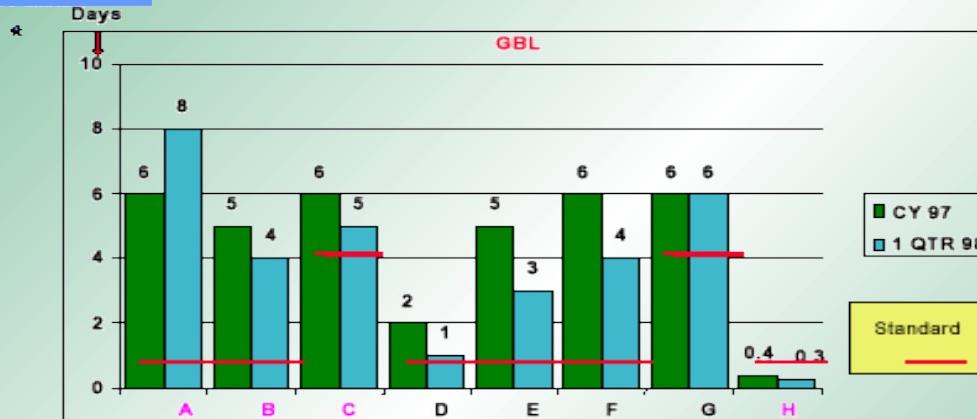


# Transportation Review

NMM  
AMC Field Offices



## Regional Transportation Review



A: Owner-LSMM/RX Processing Time

B: Owner ITO Transportation Processing Time

C: Owner Road Time

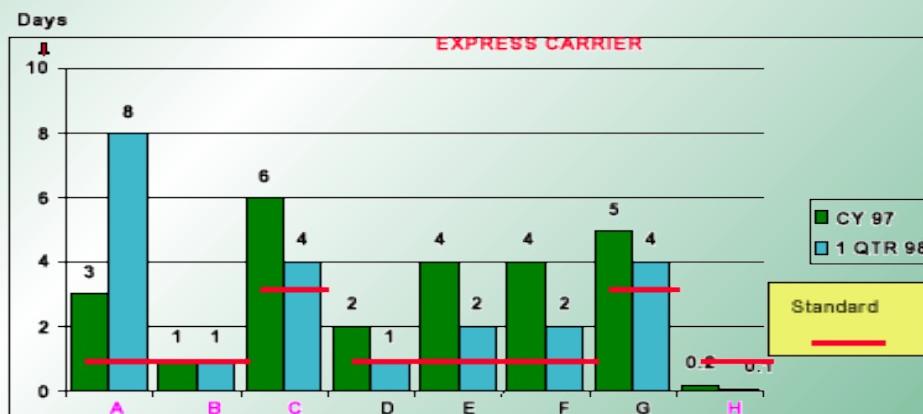
D: COE Receipt Processing Time

E: COE LSMM Return Processing Time

F: COE ITO Return Transportation Processing Time

G: COE Road Time

H: Owner LSMM Receipt Processing Time



REGION

# Where We Are Going - NMP

## National Maintenance

### Program

- ✓ repair to national requirement
- ✓ repair to overhaul standard
- ✓ source of repair



Establishes 2 categories of  
**MAINTENANCE MANAGEMENT**

### Field Category

#### Repair and Return to User

- Consists of
  - Unit
  - Direct Support
  - General Support

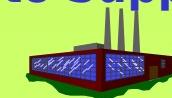


**Focus... Near Term Readiness**

### National Category

#### Repair and Return to Supply

- Consists of **System**
  - Organic Depots
  - Industrial Base
  - Qualified Below-Depot Activities



**Focus... Sustainment Readiness**

### Objectives:

- Enhance **READINESS**  
Provide depth to **RECAP**  
Size capacity to requirement

### Overhaul

Maintenance that restores equipment to a completely serviceable condition with an expected life.

### Policy Highlights - AR 750-1

➤ Establishes Overhaul as National Maintenance Repair Standard

➤ Requires certification of below-depot sources of repair

➤ Requires the NMM to workload Army Maintenance Infrastructure based on National Need

### STATUS

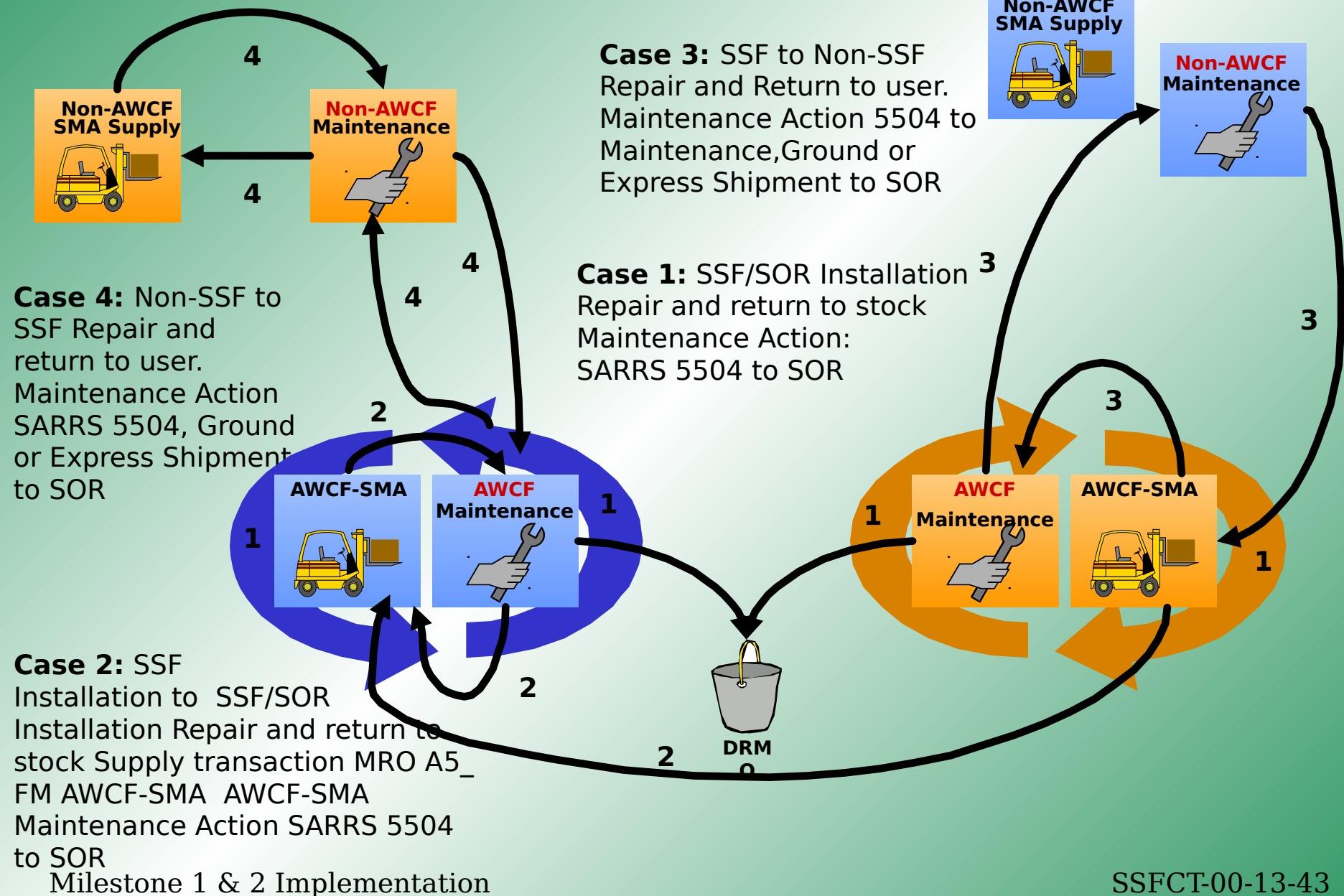
- Developed: Implementation Plan and Draft Business Plan
- Conducting Cost Benefit Analysis
- AMCOM developing initial Apache NMWR

# **Summary**

- **We are transitioning to NMM**
- **We are repairing to Single National Requirement and changing from a Regional to a National Focus**
- **Components will be repaired and returned to the local AWCF SMA SSA additionally**
- **NMM Workload funded by AWCF on reimbursable basis**

# **National Maintenance Management BACK-UP SLIDES**

# NMM Flow



# National Maintenance Management Procedures (cont.)

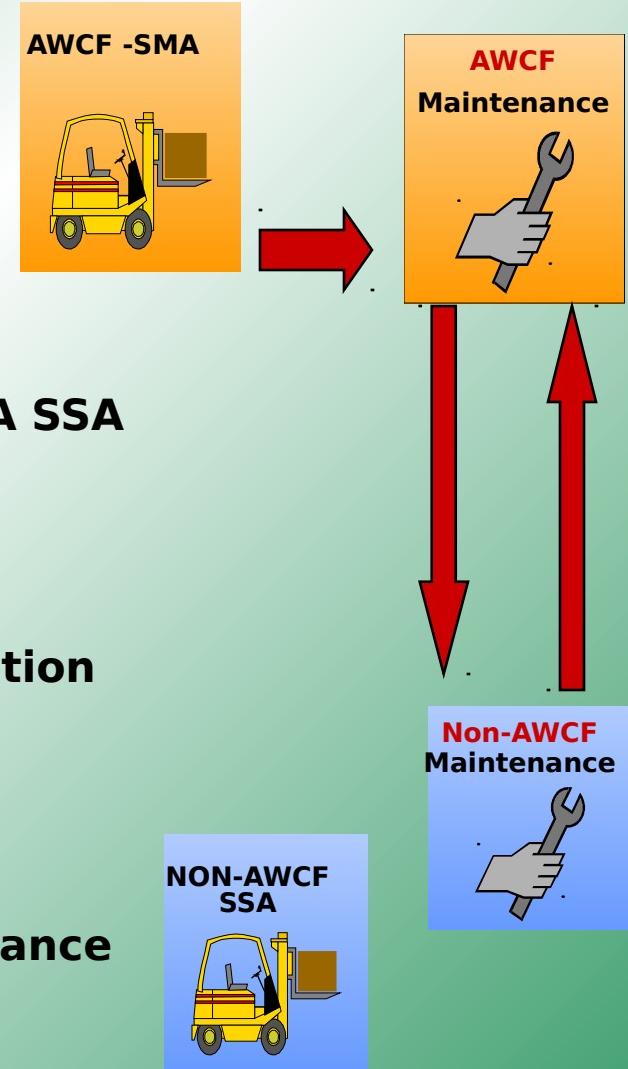
**Requirement: Repair unserviceable generated at SSF site - SOR is non-SSF site.**

## Procedures

1. Turn-in unserviceables to Installation SSA.
  2. Send unserviceable to initial Maintenance
  3. Identify transportation requirement.
  4. Pack and ship unserviceable to SOR Populate evacuation file in EMIS.
  5. Populate EMIS to accept receipt of unserviceable/cut maintenance internal job order in SAMS.
  6. Receive unserviceable item from Initial SSA.

## Roles

- 1. Unit**
  - 2. Initial AWCF-SMA SSA  
(SARSS)**
  - 3. Initial SOR**
  - 4. Initial Transportation  
Expediter/SOR**
  - 5. Non-SSF SOR**
  - 6. Non-SSF Maintenance**



### Case 3

# National Maintenance Management Procedures (cont.)

**Requirement:** Repair unserviceable generated at SSF site - SOR is non-SSF site.

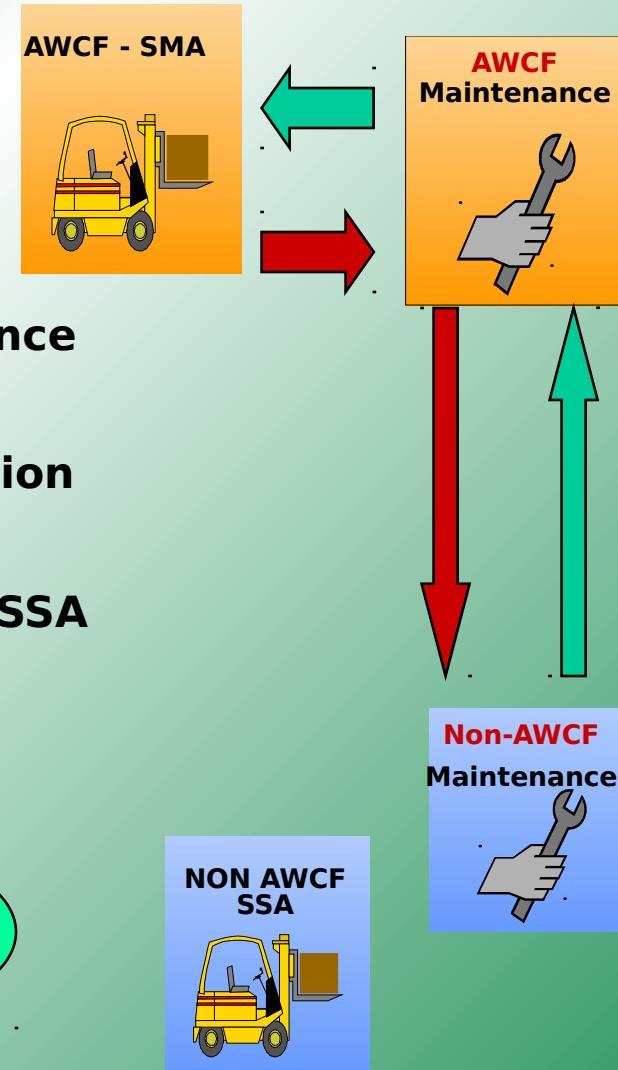
## Procedures

7. Repair item and close maintenance job order
8. Coordinate return of repairable to Initial SSA
9. Store serviceable item pending disposition instructions
10. Issue materiel release order

## Roles

7. Non-SSF Maintenance
8. Initial Transportation Expediter/SOR
9. Initial AWCF-SMA SSA
10. Item Manager

Repair and return to AWCF SMA Stock



Case 3

# National Maintenance Management Procedures (cont.)

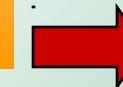
**Requirement:** Repair unserviceable generated

~~Procedures~~ at non-SSF site - SOR is ~~SSF~~ site.

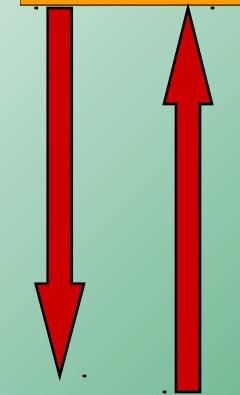
1. Turn-in unserviceable to initial SSA
2. Send unserviceable to Initial Maintenance
3. Identify transportation requirement
4. Pack and ship unserviceable to SOR  
Populate evacuation file in EMIS
5. Populate EMIS to accept receipt of unserviceable/cut maintenance internal job order in SAMS

Case 4

1. Unit
2. Non-SSF AWCF-SMA SSA (SARSS)
3. Non-SSF SOR
4. Non-SSF Transportation Expediter/SOR
5. SOR



**Non-AWCF Maintenance**



# National Maintenance Management Procedures (cont.)

**Requirement:** Repair unserviceable generated at Non-SSF site - SOR is SSF site.

## Procedures

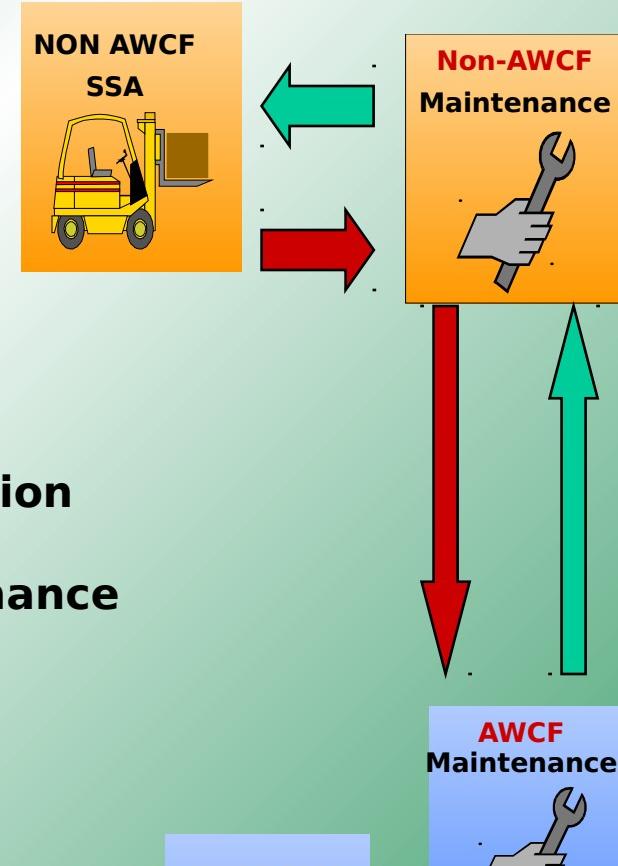
7. Receive unserviceable item from Initial non-SSF site
8. Repair item and close maintenance job order
9. Coordinate return of repairable to Initial non-SSF Maintenance
10. Return serviceable item to Initial SSA
11. Store serviceable item

**Case 4**

## Roles

7. SOR Maintenance AWCF-SMA SSA
8. SOR Maintenance
9. Initial Transportation Expediter/SOR
10. Non-SSF Maintenance
11. Non-SSF

Repair and Return to Originating Activity.



# NATIONAL MAINTENANCE

## UPDATE CURRENT STATUS

### National Maintenance Management

- ✓ repair to national requirement ➤
- ✓ repair to IRON (applicable TM) ➤
- ✓ repair and return to AWCF supply ➤

### FY01

- FY01 funding letters to MACOMs
- FY01 workload finalized and loaded
- GS workload module of CCSS
- Working MIPR issues with posts/camps/stations

### FY02

- Awarded FY02 work at first National PPs
- Finalize FY02 workload and load in GS workload module of CCSS

Current focus is on FY03 to align workload w/budget

Developing metrics for performance review (Jan 01)

### FY03

- Oct 00 Developed workload candidate
- Oct 00 Coordinated workload with IMI
- Nov 00 Determine source of repair and coordinate with MACOMs
- By 30 Nov review, approve and load FY03 workload into GS WORKLOAD module